

Late Cancellation Policy

Earthworks Transit takes this policy very seriously. Read before you ride!

If a passenger needs to call and cancel a ride, they must call Earthworks Transit at least thirty (30) minutes before your scheduled pick-up time or you will be considered a "late-cancel" and charged the appropriate fare. Additionally, the rest of your rides scheduled for that day will be cancelled.

No-Show Policy

Refusal to ride the vehicle sent for a trip is considered a "no-show". A rider must pay for his/her "no-show" before riding again. Vehicles will wait **five (5) minutes** for a rider before a trip is considered a "no-show".

Riding on the Vehicle

The vehicle may arrive fifteen (15) minutes before or after the scheduled pick-up time.

The vehicle will wait five (5) minutes at the pick-up location.

Assistance to and from the vehicles will be provided if requested. However, under no circumstances will a driver enter through a doorway.

Each fare paying passenger is limited to six (6) bags or packages. Any article not in a bag is considered one bag. A 50¢ charge will apply to each extra bag or package. Packages cannot obstruct the aisle or inconvenience other passengers.

Important Information

If you require an accessible vehicle, please inform our scheduler. **Please be aware that all wheelchairs/scooters are secured or tied down for safety.**

Passengers are required to wear seat belts.

It is Earthworks Transit's policy that children under 40 pounds and/or under the age of 4 years old ride in an approved child safety seat. Passengers are to provide the seats.

Guaranteed Ride Home Program

The Guaranteed Ride Home Program gives commuters reassurance that they will not be stranded at work in case of an emergency or unexpected overtime.

It is a free service to anyone who rides public transportation. Commuters must register with MORPC's RideSolutions prior to needing the service.

Qualified commuters will receive reimbursement of 90% of cab fare (including a 15% tip) up to four (4) times a year.

To register, or for more information, please contact MORPC at (888) 742-RIDE (7433).

Earthworks Transit is the official public transportation program in the Cities of Newark and Heath. It is administered by the City of Newark. The program is a demand-responsive, shared-ride, curb-to-curb service.

Brochures in large print and audio format are available upon request by calling 740-344-ETET (3838).

No person on the basis of race, color, religion, sex, national origin, or handicap will be subjected to discrimination in the level and quality of transportation services and transit-related benefits.

To report any customer concerns:

Call (740) 670-7708

Go online at: www.earthworkstransit.org, or
Mail to: City of Newark's Transit Operations Department
40 West Main Street, Newark OH 43055-5521

A cooperative program between
The City of Newark & The City of Heath
and funded by
The U.S. Federal Transit Administration
The Ohio Department of Transportation
Licking County Area Transportation Study
Passenger Fares



newarkohio.net



heathohio.gov



fta.gov



dot.gov



Public Transportation

serving the cities of
Newark & Heath



Call for Ride

344-ETET
3838

Ohio Relay/TTY (800) 750-0750

Ext. 4 - Advance Reservations (M-F 8am to 5pm)

Ext. 3 - Same Day Dispatch

City of Newark Administration

Phone (740) 670-7708 / Fax (740) 349-6697
40 West Main Street, 4th Floor, Newark, OH 43055-5521

www.earthworkstransit.org

Hours & Fares

All fares are for a one-way trip to the boundaries of the Cities of Newark & Heath.

Super Saver Service

Monday to Friday - 6:00am to 9:00pm

Saturday - 10:00am to 6:00pm

Sunday - 8:00am to 3:00pm

Call at least 1 business day before ride (M-F).

Call up to 14 days in advance.

| | |
|---|--------|
| General Public | \$4.00 |
| Elderly & Disabled* | \$2.00 |
| 1st Child (under age 11 with paid adult)..... | Free |
| Each Additional Child..... | \$1.00 |

Same Day Service

Monday to Friday - 6:00am to 9:00pm

Saturday - 10:00am to 6:00pm

Sunday - 8:00am to 3:00pm

Call same day of service.

Space based upon availability with no guarantee.

| | |
|---|--------|
| General Public | \$6.00 |
| Elderly & Disabled* | \$3.00 |
| 1st Child (under age 11 with paid adult)..... | Free |
| Each Additional Child..... | \$1.00 |

Enhanced Service

Monday to Friday - 5:00am to 6:00am

Monday to Friday - 9:00pm to 11:00pm

Saturday - 8:00am to 10:00am

Call at least 2 business days before ride (M-F).

Call up to 14 days in advance.

| | |
|---|--------|
| General Public | \$5.00 |
| Elderly & Disabled* | \$2.50 |
| 1st Child (under age 11 with paid adult)..... | Free |
| Each Additional Child..... | \$1.00 |

EXACT CHANGE (OR TICKETS)
IS REQUIRED

* Elderly (age 65+) may be asked to show proof of age when boarding vehicle. Medicare cardholders (under age 65) and disabled riders must be enrolled in the City's Elderly & Disabled Half-Fare Assistance Program for discounted rides. To enroll, contact the City of Newark at: (740) 670-7708 or (740) 670-7530.

Transit Closures

There is no service on the following holidays:

- New Year's Day
- July 4th
- Thanksgiving
- Easter
- Labor Day
- Christmas

In the event of severe weather, Earthworks Transit may close for safety. Information will be provided to the local media.

Ticket Information

Passengers may pay fare with cash or tickets. Ticket Books are valued at \$12 and are divided into (24) 50¢ increments. Simply give the driver the proper number of tickets when boarding. Lost, stolen or damaged tickets will not be replaced. **NO REFUNDS** are issued on used or unused tickets. Tickets can be purchased at:

Newark Municipal Building

40 West Main Street, Newark

Carnival Foods

963 Hebron Road, Heath

CVS Pharmacy

1370 West Main Street, Newark

Giant Eagle

553 Hebron Road, Newark

Jamboree/Save-A-Lot

349 East Main Street, Newark

Kroger

245 Deo Drive, Newark

910 Hebron Road, Heath

Lil' Bear

61 South 3rd Street, Newark

Market Basket

1890 Cherry Valley Road, Newark

Meijer

1155 North 21st Street, Newark

Zerger Hall

745 East Main Street, Newark

Personal Care Attendants & Service Animals

PCA's (Personal Care Attendants) are not provided for disabled riders, but are permitted to accompany a rider at no additional charge. They must have the same pick-up and drop-off points as the eligible individual. Please inform the scheduler if a PCA or a service animal (49 CFR 37.167) will accompany the passenger.

Passenger Rules

All of the rules have been developed for the purpose of making your ride on our vehicles a safe and pleasant one. We ask that you help us provide the best possible service by following these rules. Anyone violating the rules is creating a safety hazard or causing discomfort to other passengers or the driver. For this reason, any passenger violating the rules may have their privileges revoked. Some of the rules that apply are as follows:

- No smoking
- No eating or drinking
- No noisy, disruptive, violent behavior that is threatening or harmful to others
- No weapons
- No playing of radios without headphones
- No drugs or alcohol
- No flammable, explosive, hazardous, or toxic, materials. Personal oxygen tanks may be transported but must be secured by driver.

Earthworks Transit drivers are trained in defensive driving, passenger assistance, disability awareness, first aid, and the safe operation of public transportation vehicles.

Out-of-City Rides

Service is available to the surrounding townships for the base fare plus \$3 and the remaining townships of the county for the base fare plus \$5.

For connections to public transportation agencies in surrounding areas, please contact us. Connections may be made to:

LCTB (Licking Co.) (740) 670-5185

COTA (Franklin Co.) (614) 228-1776

Z-Bus (Muskingum Co.) (888) 291-SEAT (7328)

MOTA (Knox Co.) (740) 392-7026

Lancaster PT (Fairfield Co.) (740) 681-5094

